



Toll-Free Services

Optimize your customer relations and business operations with toll-free numbers

Do more business with toll-free services from DSCI. Attract and maintain customers by using a toll-free number to conduct business. This cost-effective service will help your business maintain constant customer interaction, while allowing you to control your costs internally.

Features

- **Call Routing:** automatically directs calls either to any business line, or to a dedicated line set up specifically for toll-free calls.
- **Time of day/day of week routing:** accommodates after-hours, weekend, and holiday calls
- **Alternate routing plans:** can be set-up in advance to be activated as you need them.
- **Automatic Number Identification:** Customers can identify calling party's telephone number through real-time ANI
- **Call blocking:** eliminates calls from areas outside the boundaries of specific response or service programs
- **Monthly Bill:** Detailed call information (Date, Time, Number, Destination, Minutes, Charge) on your monthly invoice allows you to keep track of your customers.

Benefits

- **Attracts new customers:** build your customer base by giving your customers a toll-free number
- **Maintain customer relationships:** keep in contact with your existing customers to maintain relationships
- **Boost sales:** easy interaction with your customers gives your business an edge
- **Keep customers informed:** Customers can call for product and pricing information without having to pay for the call
- **Cost-Effective:** Allows employees to contact the office without hassles or costly charges. The single monthly invoice with an itemized report of your toll-free calls and charges allow you to control all your costs internally

For more information about Toll-Free Services contact your Account Executive at 866-438-3724.