

IPBX

iPBX Trunking



If you have a premise-based phone system, but would like the advanced features voice-over-IP can provide, **iPBX Trunking** is a solution that can work for your organization today and into the future. As a converged service, iPBX Trunking sends the voice traffic from your current system over the same connection you use for data, eliminating the need for separate access for voice. In addition, iPBX Trunking offers VoIP features such as bundled usage, extension dialing between sites, and support for remote users. Adding capacity or transitioning to a fully hosted service is an easy change at any time.

iPBX Trunking Benefits

Cost-Saving Installation

Take advantage of enhanced calling features without the cost of replacing a premises-based phone system that has not reached end-of-life. In addition, you can choose to retain your current broadband connection, often eliminating your previous voice access. With iPBX Trunking, you get all the advantages of a converged network without an expensive “forklift” replacement.

Cost-Effective Solution

With iPBX Trunking, usage is bundled into the service cost. Multiple offices not only share trunk capacity, but because multiple sites are part of the same enterprise group, calls between sites are free. Access to local, long distance, and toll-free service is over the same cost-effective circuit.

Business Productivity Support

iPBX Trunking provides features such as auto attendant, hunt group, or call recording which can support your business processes and let your employees work more efficiently. Additionally, remote workers can be part of the same enterprise group with all the advantages – extension dial any other user in the group, outpulse the corporate or departmental phone number, and make free calls to any other site on the iPBX system. Optional group and user add-ons improve productivity and efficiency.

Flexible Upgrade Path

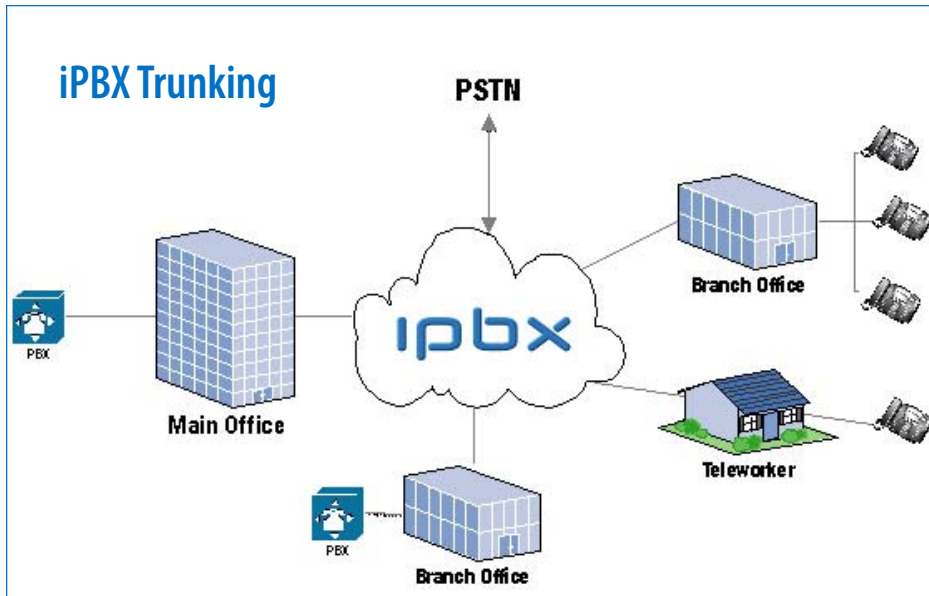
You determine how, when, or if your enterprise transitions to a fully, hosted communications service for all the advantages a voice-over-IP solution can provide. Add hosted iPBX users at satellite offices, or as groups within your headquarters, while maintaining your current system with iPBX Trunking for other users. When your system reaches end-of-life, converting from iPBX Trunking to hosted iPBX is quick and easy. Or, instead of moving an old system to a new location, make the transition to hosted iPBX at that time.



iPBX Trunking

iPBX Trunking Features

- ▶ **iPBX Trunking** basic package includes:
 - 6 trunk call capacity;
 - Caller ID/Caller ID with Name;
 - Direct Trunk Overflow (DTO) (incoming calls route to another number when trunk group is busy or out of service);
 - 3,000 minutes of domestic USA/Canadian usage;
 - Integrated Access Device (IAD) for PRI/CAS (provided by DSCI).
- ▶ Call capacity can burst up to 25% above commitment.
- ▶ Additional trunk capacity and bundled minutes can be added as required to meet your needs.



An example of an enterprise supporting two offices with iPBX Trunking while using iPBX Hosted Communications for another office and a teleworker.

Optional Group Add-on Features

Auto Attendant: An automated receptionist that answers the phone and provides a personalized message to callers. A group can have multiple Auto Attendants configured, either individually or integrated into a multi-level Auto Attendant to seamlessly route to individual departments within the enterprise.

Hunt Group: A Hunt Group allows users within a specified sub-group to handle incoming calls received by either a specific phone number or extension. Hunt Groups can distribute calls by selecting between four different distribution schemes.

Call Recording: A fully-integrated, web-based call recording application. No additional hardware or software is required.

Optional User Add-on Features

Bria Softphone: A SIP-compliant softphone, fully-integrated with iPBX Trunking, lets you make and receive calls directly from your PC. Ideal for mobile or remote workers.

iPBX Anywhere: Use your cell phone (or other device) just as you would your desk phone. Callers dial one number and reach you on any phone you have set up. You can even move calls between devices without hanging up.



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